

Port Training

JNPT Antwerp Port Training and Consultancy

Building skills and knowledge to better manage and operate ports and terminals and bring added value to customers .

<http://www.jnptantwerpporttraining.com>

2016
Port and Terminal
Training Program



Focus on effective efficiency

The JNPT Antwerp Port Training and Consultancy company is a joint venture between JNPT and the Antwerp/Flanders Port Training Center.



Port of
Antwerp

WELCOME FRIENDS



MR. ANIL DIGIKAR
(Chairman JNPT)



MR. MARC VAN PEEL
President Antwerp Port
Authority)

THE JNPT ANTWERP PORT TRAINING AND CONSULTANCY COMPANY IS PROUD TO PRESENT ITS 2016 TRAINING PROGRAM AND INVITES YOU TO PARTICIPATE.

FOCUS ON PORT AND TERMINAL PROFESSIONALS. Since the start of the Port Training Center in Sheva, India port and terminals professionals participated in the training courses in 2015. Following its success, we are proud to present the 2016 training program.

Well experienced faculty share its knowledge and experience with all participants to enable them to perform better and achieve higher customer satisfaction and performance of their ports and terminals.

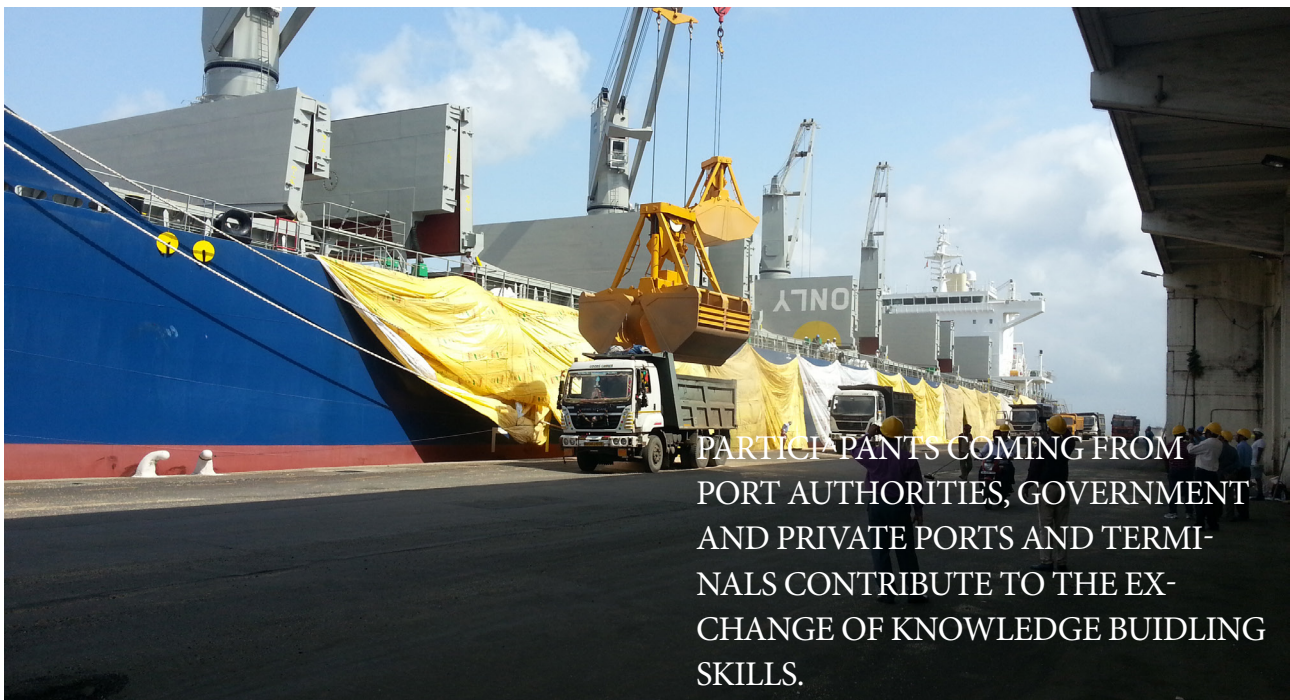
The JNPT - APEC training centre is a cooperation between JNPT (Jawaharlal Nehru Port Trust) APEC the Antwerp/Flanders Port Training Centre.

During the coming year 2016, at least 6 training programs have been planned with different themes- "Strategy, Policy and Business Develop-

ment" in February; "Managing Change and Effective Leadership" in April; "Ports and Terminals in Supply Chain Logistics" in June; "Port Administration and Management" in August; "Port and Terminal Operations: Achieving Operational Excellence" in October and "Engineering Ports to Exceed Customer Expectations" in November. Registrations are open to participants from Major Port Trusts, Private Ports and Terminals in India and from Ports/Terminals abroad.

Apart from the key aspects of port operations, the underlying focus is also to enhance and develop skills for Business Development Strategies and Marketing and also instilling behavioural changes to lead effectively in the fast-changing business environment.





PARTICIPANTS COMING FROM
PORT AUTHORITIES, GOVERNMENT
AND PRIVATE PORTS AND TERMINALS
CONTRIBUTE TO THE EXCHANGE OF
KNOWLEDGE BUILDING SKILLS.

Training facilities

Training is conducted in the completely renovated and dedicated training centre in the port premises in Sheva Mumbai, India. The training centre is equipped with modern audio-visual teaching aids. For the interactive workshops participants benefit from the dedicated breakout rooms.

Accommodation

Participants are invited to stay in the modernised and updated guest house of JNPT in Sheva Mumbai (Navi Mumbai). The participants wishing to arrange their accommodation themselves are free to do so.

The fee for staying in the guesthouse will be concessional;

Timing and daily program

The courses start on Monday and end Saturday afternoon. Saturday afternoon, after evaluation, participants receive a certificate of attendance. During the training week, port and terminal visits will be incorporated in the training schedule, and one evening transport will be foreseen for participants wishing to visit the vibrant city of Mumbai.

Course fees

The course fee is fixed at 100.000 Rupees per participant and includes course material, lunches, refreshments, coffee and tea during the breaks and the work visits. Participants of Indian Major ports may apply for a special scholarship for attending the courses.

Participants

We invite participants from ports and terminals coming from the public and the private sector, logistics operators, port consultants, port authorities and port related government bodies. Senior management, policy makers, operational management, middle management learn acquire concrete skills and knowledge that they put to the practice in their working environment immediately.

Form of training

The courses are a balanced and carefully tailored mix of ex-cathedra teaching and knowledge transfer, interactive workshops and assignments. Participants will present the results of their assignments during interactive discussion sessions to the entire group under guidance of the faculty. This format enables experience and knowledge sharing between the participants.

During each course, visits are organised to ports and terminals in the vicinity to see the actual operations and learn from fellow participants.

STRATEGY

February 15 - February 20, 2016

Faculty: Mr Nico Berx and Mr William Demoor

Policy and Business development

This course focuses on the strategic objectives of the port and its role in the region, the importance of building sustainable and good relations between port authorities and terminal operators. Each party has the same focus: delivering best in class services to their customers and building a long term mutually beneficial relationship.

TOPICS

- Port Strategies: how to develop a sustainable and long term business model for a port and a terminal.
- Concessions: how to bring concessions to the market? The objectives and common grounds on the sell and buy side.
- The economic model of ports and terminals
- Country and regional policies, and their impact on port strategies
- Business planning and development: aim at profit and cost control
- Business development: mapping and disclosing the market, detecting and meeting customer needs and expectation, developing a sustainable relationship with customers



AUDIENCE

Key decision makers, Senior management, Strategy and Policy makers, Port consultants

CHANGE

April 25 - April 30, 2016

Faculty: Mr Nico Berx and Ms Tessa Major

Managing change and effective leadership

Ports and Terminals undergo constant change. To cope with these challenges port and terminal management need effective skills to successfully complete the needed change management projects. This course focuses on all resources contributing to the success of ports and terminals.

TOPICS

- Interpersonal skills
- Change management
- Project Management
- Performance Evaluation
- Communication and presentation skills
- Innovation Management
- People management

AUDIENCE

Key decision makers, Senior management, Strategy and Policy makers, Port consultants



SUPPLY CHAIN

June, 2016

Faculty: Mr Marc Paelinck and Mr
Philippe Gerets

Ports in the supply chain and logistics management

Ports play a vital role in the entire supply chain, but still focus too much on their place in the entire logistic chain. In this course we look beyond the traditional role of ports and terminals and focus on the integration between all actors in the supply chain.

TOPICS

- Supply chain management: what, how to organize and optimize
- Cold chain: specific requirements to manage and handle the cold chain
- Logistics: the true meaning of logistics from the perspective of the customers and developing the right logistic “architecture”
- Warehousing: organization, management and practical organization
- Industrial zone management: the crucial elements in the development of sustainable ports

AUDIENCE

Senior management, Strategy and Policy makers, Middle Management, Port consultants

August, 2016

Faculty: Mr Nico Berx and Ms Tessa
Major, Ms Saroj Tahiliani

Management

Port Administration and Management

Meeting port and terminal objectives and targets relies on the execution by each and every department enabling the operational departments to deliver service. Port administration and management is crucial in achieving objectives. This course highlights the “big picture” and focuses on the coherence and need for effective and efficient cooperation between departments tearing down the virtual walls between departments

TOPICS

- Procurement
- Vendor and maintenance management
- Legal, HR
- Marketing
- Planning and strategy
- Corporate communication
- Management Information Systems and ICT
- Crisis and emergency management

AUDIENCE

Senior management, Strategy and Policy makers, Middle management, Port consultants



Operations

September, 2016

Faculty: Mr Wim De Rycke and Mr Philippe Gerets

Achieving Operational Excellence

Revenue in a port and in a terminal is generated by the actual operations. In this seminar the focus is on the operations, more particularly on the cargo related operations. From discharging, horizontal transport to storage and delivery on the landside and vice versa. All types of commodities, and every process will be considered in this comprehensive and practical training consisting of lectures, participant assignments and workshops.

TOPICS

- Concepts and design of ports and terminals
- Basic performance to excellence
- From planning to delivery
- Labour management
- Handling Equipment: types, numbers
- Benchmarking, Reporting and statistics
- Meeting Customer Expectations

AUDIENCE

Senior management, Operational management, Strategy and Policy makers, Port consultants



Engineering

From design, over implementation to maintenance

The port engineering course focus on all engineering aspects making a port or terminal a well oiled machine. Starting from the concepts and specification to the implementation and construction. A special focus will be put on post commissioning strategies: maintenance and maintenance contracts, asset management and delivering highly available and performing infrastructure and equipment to the operational departments.

TOPICS

- From planning to construction and implementation to delivery of services: For Any kind of commodity
- Handling Equipment
- Reporting and statistics
- Infrastructure and equipment, dredging, aids to navigation, civil structures
- Maintenance contracts and procurement, contract management

AUDIENCE

Engineering senior management, Engineering middle management, port consultants active in any engineering discipline.

November, 2016

Faculty: Mr Wim De Rycke and Mr Jan De Meyer

FACULTY

The faculty are experienced and seasoned port executives with ample experience in the topics covered. Besides their work in Antwerp they have acquired expertise in various ports worldwide. The faculty teaches on a regular basis to an international audience.



Mr Nico Berx is director with Port of Antwerp International. He is a Ports and Terminals professional with over 20 years of experience; His experience covers all aspects of the business, from feasibility studies and master planning to operations and optimization. He coordinates the activities of the JNPT APEC port training center on behalf of APEC.



Philippe Gerets is Sr. Consultant at Port of Antwerp International. Philippe is a Ports and Terminals professional with over 10 years of experience; He has a strong operational background and a proven track record in project management.



Mr William Demoor is advisor to the President of the Antwerp Port Authority. William has extensive experience with concession strategies and policies, the institutional and regulatory framework for ports and governance. He frequently lectures for APEC and affiliated companies.



Mr Wim De Rycke is Senior Consultant at Port of Antwerp International. Wim managed several port and terminal investment projects and has extensive engineering background with a strong focus on equipment and civil structures. In earlier assignments he managed projects for several Global Terminal Operators.



Ms Tessa Major, Sr. Consultant Port of Antwerp International. Her experience covers all aspects of project development, from inception to implementation. Her specialty lies in projects relating to sustainability in the maritime industry, this from a technological point of view as well as an operational point of view.



Mr Jan De Meyer is technical manager engineering at the Antwerp Port Authority. He specialises in civil engineering and construction. He share his knowledge in APEC and related companies.



Mr Marc Paelinck is director at Port of Antwerp International. Marc is a Ports and Terminals professional with over 25 years of experience, with a strong operational background, and a proven track-record of benchmark-operations, both in productivity and quality. He lectures on a regular basis for APEC and affiliated companies.

Expert guest lecturers and Faculty from academia and management institutions from India and abroad will participate on a regular basis for selected topics.

More Info? Contact us!

Want to learn more about the course program?

Need more information on our training institute?

We will be happy to answer any query you may have! Contact us by sending a mail to jnpt_apec_ptc@jnport.gov.in, or visit our website and use the contact form on the website. You are invited to register for the courses by filling the form on the next page or by applying online at www.jnptantwerp-porttraining.com

PRE-REGISTRATION FORM

Please fill in all fields, select the courses and return this document to jnpt_apec_ptc@jnport.gov.in

Course	Dates	Select
Strategy: Policy and business development	February 15-20, 2016	
Change: Managing change and effective leadership	April 25-30, 2016	
Ports in the supply chain	June 2016	
Port management and administration	August 2016	
Operations, from design to operational excellence	September 2016	
Port Engineering	November 2016	

Family name	
First name	
Gender	Mr / Mrs / Ms
Date of birth (DD/MM/YYYY)	
Place of birth	
Nationality	
ID number	
Organisation	
Function	
Business address	
Postal code	
City	
Country	
Phone and/or mobile number	
E-mail	
Private address	
Postal code	
City	
Country	
Private Phone number	
Have you attended an APEC training program at Antwerp before?	
If so, please elaborate	
Signature	